Valued Customer :

We are sincerely interested in your opinion of our service, and how you think we can improve to better suit your needs. The survey card below is intended to help us in this effort. We appreciate your taking a few minutes to complete and e mail this card.

Thank you,

Tronitec Inc

Date _____

Company _____

Street Address _____

City _____ State _____ Zip _____

Name _____

Phone _____

Model _____ SN _____ (If Applicable)

Please rate how well we met your expectations where: (1) = Improvement needed and (3) = Met expectations and (5) = Exceeded expectations.

	Improvement Needed → Exceeded Expectations	
1. Turn Around Time	1 2 3 4 5	_____
2. Quality of service	1 2 3 4 5	_____
3. Courtesy of personnel	1 2 3 4 5	_____
4. Price of service	1 2 3 4 5	_____
5. Overall service	1 2 3 4 5	_____

Comments:

_____

_____

_____

_____