

TRONITEC SERVICE DOCUMENT (TSD# 48)
SERVICE BULLETIN REGARDING AXIOHM TPSK PRINTERS
Tronitec Item Codes C16E and F100E

1. Make sure jumpers on the printer driver board are set to the correct communications protocol. See table below for settings:

<input type="checkbox"/> -- <input type="checkbox"/> on	<input type="checkbox"/> --- <input type="checkbox"/> on	<input type="checkbox"/> <input type="checkbox"/> off	<input type="checkbox"/> <input type="checkbox"/> off
<input type="checkbox"/> --- <input type="checkbox"/> on	<input type="checkbox"/> <input type="checkbox"/> off	<input type="checkbox"/> --- <input type="checkbox"/> on	<input type="checkbox"/> <input type="checkbox"/> off
38,400 baud	115,200 baud	192,000 baud	230,400 baud

2. Using low quality paper can cause printer roller not to feed paper properly, paper jams, and heavy build up of paper dust in the sensors. This will cause the printer not to function correctly. To ensure peak printer performance clean door sensor with compressed air (Tronitec Part# 6572) and replace paper with manufacturer recommended paper or paper that meets the following OEM specifications:

2 9/32" (58MM) X 400' thermal roll paper
 11/16" core
 100% lint free
 Non-topcoated

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