

TRONITEC SERVICE DOCUMENT (TSD #5)
SERVICE BULLETIN REGARDING WAYNE DISPENSER PRINTERS
Models: 850030-R01, 850030-R04, 881298-R01, 881298-R02, 883543-R01

If any of the following symptoms are occurring with your printers:

1. Printing half of the receipt
2. Not cutting the receipt
3. Does not feed paper after cut (all except 883543-R01 tear bar printers)
4. Frequent paper jams
5. Printing all black on thermal paper

The problem may be your 880519-R03 dual power supply (Tronitec item# W145E) and/or 880566-01 cables (Tronitec item# 7043) that provide power to the printers. The power supply may need servicing if any of the following are visible:

1. Cold solder or cracking around any of the four leads on REG1 and/or REG2
2. Safety vents on large blue capacitors appear discolored or swollen (the safety vent is a small circular rubber piece located on top of the capacitor)
3. Power cables to printers are very loose and/or greasy. Replace with Tronitec item# 7043
4. Dual power supply has not been serviced within the last 15 years.

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