

# TRONITEC SERVICE DOCUMENT # 57

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## Verifone Thermal Receipt Printer Guide Part # P040-02-040 RP-300 / RP-310

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- To Perform a Printer Self Test for the RP-300 / RP-310 Printer :
  1. Power ON the printer while simultaneously holding the Print Feed Button.
  
- To Set the Baud Rate for the RP-300 / RP-310 Printer :
  1. The Baud Rate on the RP-300 / RP-310 Printer is Set with Dip Switches # 7 and # 8 on Row 1.
  2. For 38,400 Baud Set Switches # 7 and # 8 on Row 1 to the OFF position.
  3. For 9600 Baud Set Switch # 7 Row 1 to OFF and Switch # 8 Row 1 to ON.
  
- RP-300 / RP-310 Printer DIP Switch Bank Access :
  1. Power OFF the printer and disconnect from power and communication source.
  2. Remove the DIP Switch Access Panel fastening screws on the front bottom of the Printer.
  
- Baud Rate settings by Application for the RP-300 / RP-310 Printer :
  1. 38,400 Baud is the common setting for the Verifone Commander system.
  2. 9600 Baud is the common setting for the Verifone Sapphire Ruby system.

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- Accessories for the RP-300 / RP-310 Printer :

1. RP-310 Receipt Printer Paper :  
See Item Code 7137.

2. RP-310 Receipt Printer External Power Supply :  
See Item Code 2343.

3. 6 Foot RP-310 Printer Power Cable to Verifone Topaz, Ruby2, RubyCl.:  
See Item Code 7222.

4. All in one 10 Foot RP-310 Printer Communication Cable :  
See Item Code 8770.

5. Alternative 10 Foot Communication Cable Assy. :  
See Item Code 6899 and 6902 .

## TRONITEC

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